

# OTHER INFORMATION



## TRANSPORT

**The Yarra Valley Living Centre, home of the Gawler Cancer Foundation,** is located at 55 Rayner Court, Yarra Junction, Victoria, is located in the Yarra Valley 70 kms or approx 1.5 – 2.5 hours driving time from Melbourne. Melways map ref 288 J12

Alternatively we provide a shuttle bus from two locations which is a hassle free, low cost way to get to and from The Gawler Cancer Foundation. The cost for this is \$55 per person each way and is invoiced to you at the end of your program. Bookings are made via the survey we email you three weeks before the Retreat. Detailed information will be provided upon your retreat booking.

**PICK UP LOCATIONS:** TULLAMARINE MELBOURNE or PULLMAN MELBOURNE ON THE PARK (Pullman MOTP) at 192 Wellington Parade, East Melbourne.

PROGRAM START TIME	BUS PICK UP TIMES FOR INCOMING PASSENGERS
11AM OR 11.30AM	8AM TULLAMARINE OR 9AM PULLMAN (MOTP)
3PM	11.45AM TULLAMARINE OR 12.30PM PULLMAN (MOTP)
4PM OR 4.30PM	1.30PM TULLAMARINE OR 2.15PM PULLMAN (MOTP)

We recommend that people book their incoming flight to arrive at least an hour before the departure time of the bus as they may be unable to wait for late passengers. Note cancellation of your arrival bus booking after close of business the prior business day will still be charged to your account.

PROGRAM END TIME	BUS DEPARTURE TIME FOR YOUR RETREAT
2PM	2PM – BOOK PLANE DEPARTING 6 PM OR LATER
3.30PM	3.30PM – BOOK PLANE DEPARTING 8 PM OR LATER

Note International passengers need to allow additional check in time as per their carrier advice. Travel time to the airport is approximately 2 hours. Those travelling long distances are advised to consider arriving and staying in Melbourne a day earlier as fatigue on the first day can often become an issue for travel weary passengers.

**IMPORTANT NOTE: The Transport we provide may NOT be suitable for people in wheelchairs or with severe mobility issues. Please contact our office to discuss options.**

People with Mobility issues or Medical appointments in Melbourne may also like to contact [www.travellersaid.org.au](http://www.travellersaid.org.au) or call them on 03 9670 2027

We can discuss other transport and accommodation options upon request.

## REGISTRATION AND CANCELLATION POLICY

Your registration is only complete once your deposit of \$220 per person has been received by the Foundation. **No refunds are given once the program has commenced.** Cancellations received more than three weeks prior to the program commencement will incur a **nonrefundable fee of \$110 per booking.** Cancellations received less than three weeks prior to the program commencement will incur a **non-refundable fee of \$220 per booking.**

**TRANSFER POLICY:** If you are unable to attend your program, you may transfer to another program once at no charge up to three weeks before the program commencement. If you transfer to another program less than three weeks before program commencement, a \$110 transfer fee per booking will apply.